

It's here! School Lunch Online is supplying an online ordering system to get fresh, healthy lunches starting on **Wednesday 7 February.** You can register before this date but the first delivery will be on Wednesday 7 February 2024.

You can now register at <a href="http://www.schoollunchonline.com.au">http://www.schoollunchonline.com.au</a>, choose from the lunch options and pay online – all without the last minute morning hassle.

## Who is supplying the food?

Il Sorriso Café will be making the lunches on Wednesdays. Please contact them on 0424 291 716 for all food related enquiries.

Cart 21 will be supplying the food on Fridays.

Please contact them on 0499 086 497 for all food related enquiries.

Both suppliers would love to hear any feedback or suggestions so feel free to call them.

#### What days will lunches be available?

The lunch service will be offered on Wednesdays and Fridays. There is no option to order items for recess.

#### When will I have to order?

Orders <u>MUST</u> be placed no later than 8.00am on Wednesdays and Fridays.

#### How do I place my order?

Visit <a href="http://www.schoollunchonline.com.au/">http://www.schoollunchonline.com.au/</a>, register your family and then follow the prompts to choose your lunch selection and place your order. You will need to register before you can view the menu. It only takes a minute or two to register and is very simple. Simply click on the calendar on any date, on or after 7 February to view the menu/s.

# How do I cancel my order?

All orders can be cancelled up to the cut off time and fully refunded by simply going into "upcoming orders" and selecting the "x" beside the order you wish to delete. After the cut off time orders cannot be refunded sorry unless you call the supplier directly and it is then at their discretion.

### What if I encounter a problem?

School Lunch Online has conducted extensive testing to ensure the website and system are fully functional from day one. However, if you do encounter a problem, or simply need a little help with getting started, please contact them for help at hello@schoollunchonline.com.au.